

Return form

Order number or delivery note number

Customer number

Name

Address

Zipcode and city

Telephone number

Date

Filled in by

Articles to return

Item number	Item description	Reason for return*	Number of boxes
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*** Reason for return**

- | | | | |
|-----------------------|------------------------------------|---------------------------|---------------------------------|
| 1. Received damaged | 2. Incorrectly ordered by customer | 3. Wrongly delivered | 4. Too much ordered by customer |
| 5. Delivered too much | 6. Incomplete item | 7. Other (please fill in) | |

Conditions for return

By completing this return form you agree to the following conditions:

- Returns are possible up to 14 days after purchase.
- Returns are only possible if the package is unopened (with the exception of the outer box) and the product is undamaged. The outer box and the original packaging must bear no signs of writing.
- The item to be returned must be properly packed (in an outer box). Do not stick stickers and/or adhesive tape on the item. Items that are damaged by incorrect packaging cannot be credited.
- Returns without a return form cannot be processed.
- Crediting takes place after receipt, checking and approval by Biopack.
- Items specially ordered for you or personalized items cannot be returned.
- Articles in PLA material will not be taken back as these are temperature sensitive and need to be stored properly.
- Crediting takes place without the shipping costs you have incurred.

If the specified conditions are not fulfilled, we will only reimburse up to 75% of the purchase amount

Please e-mail the completed return request form to support@biopack.be. After Biopack has replied, please include a copy of this form with the items to be returned. You can scan the return form or take a picture with your smartphone.
Return address: Biopack - Konijnenboslaan 21, 8470 Gistel, Belgium - 059 42 00 30

To be completed by Biopack

Location	Date of receipt	Condition item	Checked by	Credited on
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